

Shipping instructions

1. Procurement

In the case of an order with an Incoterm FCA sender address, the member companies of the JUNKER Group only pay the freight costs if the goods are shipped with the forwarding agents/parcel services listed below.

We have agreed special conditions with all the companies listed below.

We therefore ask you to comply with the shipping instructions. Otherwise, the sender shall bear the freight costs.

All shipments of goods are to be addressed and sent to the corresponding addresses as stated in our order and under point 4 "Incoming goods and opening hours".

■ **Goods in a parcel (DE & EU) – shipment up to 31.5 kg:**

- Delivery to Nordrach
- Shipping with UPS Service Standard
- Our customer number at UPS: 788737

- Delivery to Melnik (incl. goods for Holicc or Ctyrkoly)
- Shipping with FedEx Service Regional Economy
- Our customer number at FedEx: 250769741

- Delivery to Stredokluky
- Shipping with FedEx Service Regional Economy
- Our customer number at FedEx: 995760673

■ **Goods on a pallet/crate (DE & EU) – consignment from 31.5 kg to 2000 kg and/or 3 loading meters:**

The delivery must be registered with Dachser SE the day before or by 11 a.m. at the latest on the day of the intended shipping date.

To register your delivery, please log into the online order portal eLogistics: <https://elogistics.dachser.com/>

You will receive a personal login from DACHSER if you do not already have an eLogistics login.

- **Goods on a pallet/box (DE & EU) – shipment of 2000 kg and/or more than 3 loading meters, for all delivery addresses:**

Registration for collection exclusively by email to Erwin Junker Maschinenfabrik GmbH in Nordrach

Email: to: alexandra.durban@junker.de and andreas.schmidl@junker.de and transport@junker.cz

- **Air freight (worldwide)**

Registration for collections for all recipient plants exclusively by email to Erwin Junker Maschinenfabrik GmbH in Nordrach

Email: to: alexandra.durban@junker.de and andreas.schmidl@junker.de

Our special transport agreements help to further optimize our processes. All previous agreements hereby lose their validity.

If you have any questions and in case of urgent deliveries, please contact our shipping department. We will be happy to help you. Phone: +49 (0) 7838227 Alexandra Durban (alexandra.durban@junker.de) or +49 (0) 7838 84238 Mr. Andreas Schmidl (andreas.schmidl@junker.de) or +420 315 632239 (transport@junker.cz).

2. Returns under warranty

The procedure is the same as described under 1.

3. Regular returns

Please note that in the case of a normal return of goods, the freight costs are to be paid by the sender.

All consignments of goods must be sent to the corresponding addresses under point 4 "Incoming and outgoing goods".

4. Times for incoming and outgoing goods

Plant	Address	Working days	Opening hours
Nordrach	Erwin Junker Maschinenfabrik GmbH	Monday to Friday	7.30 a.m. - 12 noon
	Junkerstr. 2		1 p.m. - 3 p.m.
	77787 Nordrach		
	Germany		
Melnik	Erwin Junker Grinding Technology a.s.		
	Řípská 863		
	276 01 Mělník		
	Czech Republic		
	Incoming goods	Monday to Friday	7 a.m. - 3.30 p.m.
	Outgoing goods	Monday to Thursday	7 a.m. - 8 p.m.
		Friday	7 a.m. - 6 p.m.
Holice	Erwin Junker Grinding Technology a.s.	Monday to Friday	7 a.m. - 3 p.m.
	Pardubická 332		
	534 13 Holice		
	Czech Republic		
Stredokluky	LTA Industrial Air Cleaning System s.r.o	Monday to Friday	7 a.m. - 3.30 p.m.
	Lidická 66		
	252 68 Stredokluky		
	Czech Republic		